

Cruden Bay Community Resilience Strategy

Practical Entry-Level Deliverable & Community Expectation Framework

1. Executive Context & Strategy Rationale

Realistic Scope: This document establishes a practical, entry-level Community Resilience Strategy for Cruden Bay, designed to match the realistic capacity of the village's current volunteer resources.

At present, community resilience relies on a very small group of dedicated volunteers whose primary roles are keyholders and committee members for the Public Hall and Community Association. These individuals already serve extensive voluntary roles on a variety of community committees and are stretched to their limits. Implementing an overly complex or onerous strategy is neither feasible nor sustainable at this stage.

Creating a streamlined, reliable strategy represents a major step forward for Cruden Bay, as there is currently no formal resilience mechanism in place. Establishing achievable entry-level services sets clear community expectations while providing immediate, practical support during emergencies.

2. Core Entry-Level Emergency Services

The entry-level offering centers on unlocking and equipping Public Hall facilities during significant emergency events:

- **Emergency Warm Space & Generator Power:** The Public Hall is equipped with a backup generator that can be fired up in emergency situations. A designated keyholder will open the hall and start the generator, boosting the heating system to bring the hall to a comfortable temperature as quickly as possible.
- **Sanctuary & Shelter:** The hall provides seating, tables, and a safe indoor environment for residents seeking sanctuary from severe weather or utility failures.
- **Kitchen Access & Resilience Box:** A dedicated Resilience Box is kept in the hall, stocked with essential provisions including tea, coffee, and powdered milk. The hall kitchen offers full access to kettles, crockery, and cutlery for preparing and consuming hot food and drinks.
- **Device Charging Stations:** Power generated on-site allows residents to charge essential battery-powered devices, mobile phones, and portable electronics during blackouts.
- **Self-Service Flood Protection (Sandbags):** A dedicated resilience container is situated behind the former Congregational Church (Cruden Bay Community Hub). It contains empty sandbags that homeowners can collect and fill themselves to protect their properties during flooding events.

3. Activation Triggers & Operational Expectations

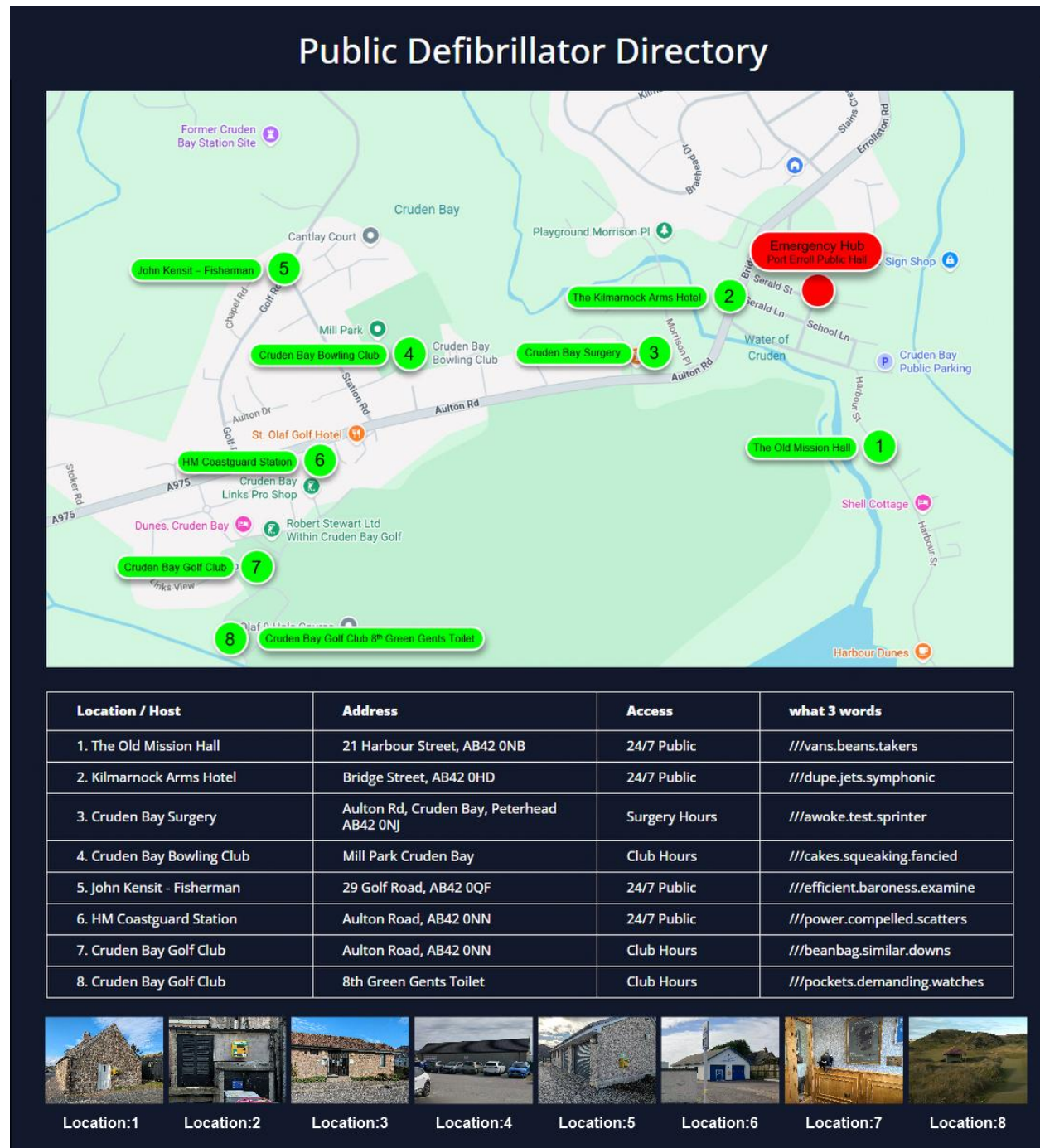
Opening the emergency warm space depends on the timing of the power failure, prevailing local weather conditions, and formal advice from power supply companies (SSEN):

Outage Scenario	Opening Trigger	Operational Rationale
Overnight Failure (e.g., 01:00 AM)	Approx. 8:00 AM (~7-Hour Trigger)	Opening overnight is impractical for volunteers. Assuming an extended outage, the hall is prepared for opening at 8:00 AM.
Daytime Failure (e.g., 08:00 AM)	Approx. 12:00 PM (~4-Hour Trigger)	Following power company guidance, if power is not restored promptly, the warm space is opened around midday.

Important User Expectation Note: When power cuts occur, the Public Hall heating system also shuts down. Although residual heat remains in the building, when the generator is started it can take several hours for indoor temperatures to build up to optimum levels. Community members should be advised accordingly when arriving early after activation.

4. CRUDEN BAY COMMUNITY RESILIENCE MAP

CRUDEN BAY RESILIENCE ASSET LOCATIONS (SCHEMATIC MAP)



CRUDEN BAY EMERGENCY REFERENCE GUIDE

Grounded in Community Resilience Strategy & Official registers

[EMERGENCY HUB DETAILS]

PORT ERROLL PUBLIC HALL – Serald Street, AB42 0HA

- **Backup Generator:** Stay warm, power medical devices, and charge mobile phones.
- **Activation Protocol:** Opens if power is out for 4+ hours, during severe weather warnings, or on advice from Aberdeenshire Council / Emergency Services.
- **Support Facilities:** Hot drinks, meals, bottle-heating, and infant care support.
- **Critical Communications:** Community Satellite Phone is stationed here to contact emergency services and report medical needs in the event of total network blackout.

[KEY EMERGENCY CONTACTS & HELPLINES]

- **Emergency Services (Ambulance / Police):** 999
- **SSEN Power Cut Helpline (Emergency):** 105 (Free, 24 Hours)
- **Aberdeenshire Council Emergency Support:** 03456 08 12 08
- **NHS Out-of-Hours (Medical Advice):** 111 (Free, 24 Hours)

Notice: Always call 999 first in a life-threatening emergency. The ambulance service maintains the live list of functioning AEDs and holds cabinet access codes. Grounded in Cruden Bay Resilience Plan.

5. What to Do During an Emergency

1. **Check on your neighbours**, especially elderly or vulnerable residents
2. **Head to Port Erroll Public Hall** if you need heat, power, or help
3. **Bring essentials**, including medications, baby supplies, warm clothes
4. **Follow volunteers' guidance** and look for public announcements
5. **Let someone know you're safe**, if possible

6. Prepare Your Home: Emergency Kit Checklist

We also encourage every household to prepare:

- Torch and spare batteries
- Power bank
- Bottled water and ready-to-eat food
- Warm clothes and blankets
- Baby care items (if applicable)
- Battery-powered radio
- Copies of emergency contacts and prescriptions

7. Key Contacts

- Emergency Services: 999 (urgent), 101 (non-urgent police)
- SSSEN (Power Cut Helpline): 105 or [ssen.co.uk](https://www.ssen.co.uk)
- Aberdeenshire Council: 03456 08 12 08
- Local GP / Out of Hours NHS 24: 111
- Port Erroll Public Hall [Facebook Page](#)

8. Future Development Potential:

Cruden Bay's current Resilience Strategy provides an essential entry-level emergency warm space, device charging, and self-service flood protection. While this initial provision represents a significant step forward for our village, there is potential to develop a much more comprehensive strategy in the future.

If a dedicated Resilience Strategy Committee is formed in the future—supported by additional community volunteers and robust infrastructure—broader support mechanisms, extended volunteer rotas, and enhanced emergency response layers could be integrated under a sustainable management plan.

