

Community Resilience Strategy



Standing Together in Times of Need

Cruden Bay is a village that looks after its own. When storms, power cuts, or emergencies strike, our Community Resilience Strategy ensures everyone has access to warmth, safety, and connection—even when modern communications go down.

At the heart of our plan is Port Erroll Public Hall—our community’s emergency hub.

Port Erroll Public Hall: Our Emergency Hub

Port Erroll Public Hall is equipped with a backup generator, ensuring it can stay operational during power outages. The Hall will serve as a central hub, offering:

- A warm, safe space for all ages
- Charging stations for phones and essential medical devices
- Hot drinks and simple meals (subject to volunteer availability)
- Support for families with infants, including heating bottles and baby food
- Basic first aid and emotional support
- Emergency updates and reliable information

When Will the Hall Open?

The Hall will open when:

- Power is off for 4 hours or more or likely to remain off overnight
- Severe weather warnings are issued (Yellow, Amber, or Red)
- Advised by Aberdeenshire Council or emergency services
- Total communications blackout occurs (loss of internet and mobile coverage)

How Will You Know?

- If Communications Are Working:
- Cruden Bay Life website updates
- Facebook community pages
- Posters in local shops, the school, and pharmacy
- Word-of-mouth from Street Champions and volunteers

If Communications Are Down:

When internet and mobile networks are unavailable, we switch to simple, old-school communication:

- Cruden Bay Coast Guard Team may be deployed to spread the message across the village
- Volunteer drivers with megaphones will drive through streets, announcing:
- “The Port Erroll Hall is open as a warm space. Please check on neighbours and help them get there if needed.”
- Street Champions and door-to-door checks will help spread the word locally
- No internet? No phone? You’ll still hear us.

What to Do During an Emergency

If an emergency occurs:

- Check on your neighbours, especially elderly or vulnerable residents
- Head to Port Erroll Public Hall if you need heat, power, or help
- Bring essentials, including medications, baby supplies, warm clothes
- Follow volunteers' guidance and look for public announcements
- Let someone know you're safe, if possible

Volunteer for Community Resilience

We need local hands and hearts to help power this strategy. Volunteers are trained and supported in roles like:

- Hall support (serving refreshments, welcoming residents)
- Street Champion (door-to-door check-ins and alerts)
- Driver/megaphone operator
- First aid or emotional support volunteers
- Infant/family care assistance

[Sign up here to volunteer](#)

Emergency Satellite Phone Access

We're arranging for a community satellite phone, to be kept at the Hall.

In the event of total network failure, this will allow residents to:

Contact emergency services

Reach loved ones

Report urgent medical or safety needs

This ensures a critical line of communication even in a full blackout.

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CRUDEN BAY COMMUNITY RESILIENCE MAP

CRUDEN BAY RESILIENCE ASSET LOCATIONS (SCHEMATIC MAP)



Location / Host	Address	Access
Kilmarnock Arms Hote	Bridge Street, AB42 0HD	24/7 Public
The Old Mission Hall	21 Harbour Street, AB42 0NB	24/7 Public
HM Coastguard Station	Aulton Road, AB42 0NN	24/7 Public
John Kensit – Fisherman	29 Golf Road, AB42 0QF	24/7 Public
Cruden Bay Golf Club	Aulton Road, AB42 0NN	Club Hours

CRUDEN BAY EMERGENCY REFERENCE GUIDE

Grounded in Community Resilience Strategy & Official registers

[EMERGENCY HUB DETAILS]

PORT ERROLL PUBLIC HALL – Serald Street, AB42 0HA

- Backup Generator: Stay warm, power medical devices, and charge mobile phones.
- Activation Protocol: Opens if power is out for 4+ hours, during severe weather warnings, or on advice from Aberdeenshire Council / Emergency Services.
- Support Facilities: Hot drinks, meals, bottle-heating, and infant care support.
- Critical Communications: Community Satellite Phone is stationed here to contact emergency services and report medical needs in the event of total network blackout.

[EMERGENCY COMMS & WELFARE PROTOCOLS]

When modern mobile, phone, and internet communications fail, the community switches to fully off-grid emergency alerts:

1. Volunteer Megaphone Drivers: Will patrol every street announcing hall status.
2. HM Coastguard Deployment: The local team will assist in physical alerts and updates.
3. Street Champions: Local volunteers checking door-to-door on neighbors, especially the elderly, isolated, or vulnerable.

[KEY EMERGENCY CONTACTS & HELPLINES]

- Emergency Services (Ambulance / Police): 999
- SSEN Power Cut Helpline (Emergency): 105 (Free, 24 Hours)
- Aberdeenshire Council Emergency Support: 03456 08 12 08
- NHS Out-of-Hours (Medical Advice): 111 (Free, 24 Hours)

Notice: Always call 999 first in a life-threatening emergency. The ambulance service maintains the live list of functioning AEDs and holds cabinet access codes. Grounded in Cruden Bay Resilience Plan.

Prepare Your Home: Emergency Kit Checklist

We also encourage every household to prepare:

- Torch and spare batteries
- Power bank
- Bottled water and ready-to-eat food
- Warm clothes and blankets
- Baby care items (if applicable)
- Battery-powered radio
- Copies of emergency contacts and prescriptions

We Look After Our Own

This strategy is built on the simplest, most effective approach: community care.

Whether through posters, megaphones, Coast Guard alerts or a warm cuppa at the Hall, we'll make sure everyone knows where to go and how to get help—even if we're off-grid.

Cruden Bay is ready. Are you?

Let's stand together, plan ahead, and keep our community strong—whatever comes our way.

Key Contacts

- Emergency Services: 999 (urgent), 101 (non-urgent police)
- SSEN (Power Cut Helpline): 105 or [ssen.co.uk](https://www.ssen.co.uk)
- Aberdeenshire Council: 03456 08 12 08
- Local GP / Out of Hours NHS 24: 111
- Port Erroll Public Hall Facebook Page

Port Erroll Public Hall